

Frequently Asked Questions (FAQs):

Where do I find my Product Catalogue Number and Product Lot/Serial Number on the product label?

- The Product Catalog Number is often designated as the "REF" number associated with the following symbols:

REF

REF
Catalogue
number

- The Product Lot Number is often displayed in association with the "LOT" symbol:

LOT

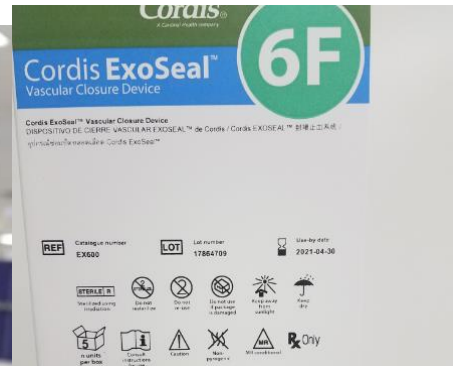
- The Product Serial Number is often displayed in association with "SN" symbol:

SN

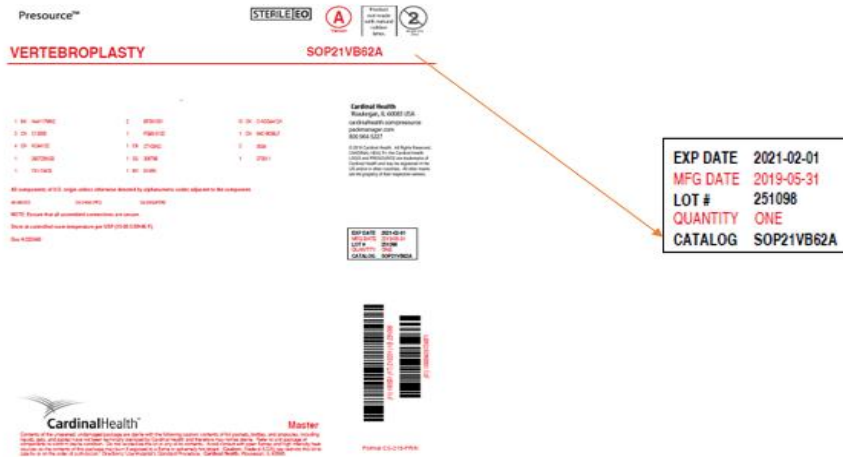
- In some instances, Product Catalog Numbers are referred to as "Reorder Number", "Reorder No.", "CAT", etc.

See examples below:





The Product Catalog Number for Convenience Kits is most often designated as “Cat.” or “CATALOG,” *but* may also appear on the label as readable plain-text with no specific designation.



The Product Lot Number appears most commonly as readable plain text with the designation of “Lot #.”



The Product Lot Number is also displayed in the human readable portion of the barcode. The Lot Number data element is a 6-digit number and is displayed immediately after the Application Identifier (10) in the human readable.



Why can't I find a certificate?

At this time, certificates are only available for valid Product Catalog/Lot Number combinations for Cardinal Health Medical Devices. If a certificate was not returned for your search, double check the correct Product Catalog Number and Product Lot/Serial Number was entered. If you are still unable to retrieve a particular certificate, please use the Contact Us section of this website for further assistance.

User Work Instruction

Certificate of Analysis Request Process

To generate a Certificate of Analysis and Sterility navigate to the COA web tool site at <https://certificates.cardinalhealth.com/>



Welcome to the Cardinal Health Certificates Webpage

Cardinal Health Products Certificates

To obtain an on-line, printable Certificate for any of our Cardinal Health medical products, please click on the link above.

FAQs

Have questions? Click above for some Frequently Asked Questions.

Contact Us

Can't find what you need? Please contact us for further assistance.

From the Certificate Site Homepage, click the Cardinal Health Products Certificates link and input a valid Product Catalog Number and Lot/Serial Number combination

Cardinal Health Products Certificates

Product Catalog Number *

Lot / Serial Number *

Preview & Print Certificate

** Mandatory fields*

All lowercase characters will be converted to uppercase.

Search will be limited to one product catalog number and lot/serial number at a time.

Note that both Product Catalog Number and Lot/Serial Number are required inputs.

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Click "Preview and Print Certificate" button. The certificate will generate in a new window.

An example of a COA generated from site is below:



Certificate of Analysis & Sterility

This is to certify that the Cardinal Health products listed below are designed, manufactured and inspected in accordance with the applicable US Code of Federal Regulations Title 21 Part 820 "Quality System Regulation"; International Standard EN ISO 13485 "Medical Devices – Quality Management Systems"; and Cardinal Health specifications. Further, the products are manufactured in facilities that are registered with and have undergone applicable Agency and Notified Body audits against these requirements. All required manufacturing records are maintained in the Device History Record and are stored within a controlled documentation system.

Product Description: 35ML SYR ASSY FOR DET. PLUNGER
Product Catalog Number: 8881135609
Lot/Serial Number: 1916932664
Date of Manufacture: 6/18/2019
Expiration Date: 6/30/2024

Product Quality Assurance

Each lot (representative production samples) or serialized product is inspected and/or tested to assure compliance to manufacturing specifications. Results of the testing are included in the table below:

Lot/Serial Number	Test Type	Acceptance Criteria	Results
1916932664	Functional Testing	Product must meet applicable functional testing requirements	Meets Specifications
	Visual Inspection	Product must meet applicable visual testing requirements, including labeling review	Meets Specifications

Sterility Assurance

Method of Sterilization: Gamma

This certifies that products labeled as sterile have been processed in a validated sterilization cycle which meets the current standards and recommended published practices (ANSI/AAMI/ISO); sterilization records have been reviewed to ensure compliance with sterility specifications.



Cardinal Health
Mia Proli, Director Global QMS, Medical Segment
Date of Issuance: 4/23/2020

Note: On July 29, 2017 Cardinal Health completed its acquisition of the Covidien Patient Recovery business previously held within Medtronic's Minimally Invasive Therapies Group (MITG).

Save or print the certificate once it generates by selecting the Print Certificate button.

If Certificate generation is not successful, you will see the below message:

We're sorry, something seems to have gone wrong with your search. Please check your information and try again. If your search does not return a result that meets your needs, please refer to the Contact Us link for assistance.

Follow the instructions on the Contact Us link for assistance:



Contact Us

Please send an email to QACertificates@cardinalhealth.com and provide the following information to allow us to better serve you:

- o Contact Name, Phone Number and Email address
- o Product Catalog Number(s)
- o Lot/Serial Number(s)
- o Details on the information needed

A member of the QA team will research the issue and provide resolution within 5 business days.

If the COA provided does not meet your needs or additional information is required, inquiries can be directed to qacertificates@cardinalhealth.com.

Press the home icon in the top right corner of the screen to return to the homepage at any time.

